

news release



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VODAFONE UK ACHIEVES A GLOBAL FIRST - BS 25999 BUSINESS CONTINUITY CERTIFICATION OF ITS 3G VOICE AND MOBILE BROADBAND NETWORKS

- **Gives customers added confidence to include Vodafone's network into their own business continuity plans**
- **Vodafone UK is the first mobile network operator anywhere to achieve BS 25999 and the only operator globally to have 2G and 3G networks certified**

Vodafone UK's 3G voice and mobile broadband service has gained BS 25999 certification from BSI Management Systems. BS 25999 is an auditable standard awarded after stringent assessment and proves that Vodafone UK has a business continuity management system designed to ensure business as usual through the most challenging and unexpected circumstances. For customers, this represents another strong demonstration of the high quality and reliability of the Vodafone network.

As businesses are seeing increasing regulatory demands they need to ensure that they have robust business continuity plans in place. Partnering with communications providers who have certified and internationally recognised business continuity processes is becoming a core element for customers to achieve their own certification.

"More customers are asking for evidence of their partners' business continuity credentials. Vodafone UK's BS25999 certification sends a clear signal that we are going the extra mile to support our customers' needs," explains Peter Kelly, Enterprise Director, Vodafone UK.

"Mobile is now business critical. Vodafone's commitment to achieving BS 25999 certification with BSI should be applauded. BS 25999 not only gives Vodafone a competitive edge, but BSI's certificate allows Vodafone to demonstrate to key stakeholders that robust business continuity management is in place," said Julian Thrussell, Product Marketing Manager, Risk, BSI Management Systems.

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Vodafone UK has now gained the standard for its 3G and 2G networks, further supporting its role as an essential service provider in the event that a state of emergency is declared by the authorities, in accordance with the Civil Contingencies Act.

For further information customers can go to vodafone.co.uk/##### (awaiting pages to be built)

- ENDS -

Notes to Editors

About the BS 25999 standard

Continued operations in the event of a business disruption, whether due to a major disaster or a minor incident, are a fundamental requirement for any organisation. Ensuring operational continuity led to the development of Business Continuity Management (BCM) as a business discipline but not until the publication of BS 25999 has there been an internationally recognised management framework that adds consistency, credibility and viability to existing BCM programmes.

BS 25999 is a visionary standard designed to keep your business going during the most challenging and unexpected circumstances. Through the implementation of a Business Continuity Management System (BCMS), BS 25999 provides a basis for understanding, developing, implementing and managing business continuity within an organisation. BS 25999 is an auditable standard which means that through certification by independent third-parties such as BSI, organisation's have a framework for continual improvement and the ability to demonstrate to stakeholders that their BCM programmes meet international best practice.

About Vodafone UK

Vodafone UK has 19 million customers and is part of the world's leading international mobile telecommunications Group, offering a wide range of voice and data communications. The company is committed to providing mobile solutions that allow both consumer and business customers to make the most of now. In addition, Vodafone connects customers across the globe with roaming agreements worldwide. It provides 3G roaming in 29 countries and offers great roaming value with Vodafone Passport. Vodafone UK is in the top 20 Best Big Companies to Work For in the Sunday Times Best Companies List, March 2008. For more information, please visit vodafone.co.uk.

About BSI

BSI Management Systems is one of the world's largest certification bodies, with over 64,000 certified locations and clients in more than 120 countries. Operating through a global network, BSI Management Systems provides assessment, certification and training services in all critical areas of management disciplines including: Business Continuity, Environment, Food Safety, Health & Safety, Information Security, Integrated Management, IT Service Management and Quality. For further information please visit www.bsigroup.co.uk

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